



# Environmental changes for your practice setting

Review this guide to learn ways to integrate CARD in your vaccination setting. These images show environmental changes in the pharmacy setting but the same approaches can be used in other vaccination settings. For more information and resources, visit [CardSystem.ca](http://CardSystem.ca).

## Pre-vaccination area



**Waiting area 1:** The waiting area has been made more inviting and comfortable for vaccine clients. This was done by including signage, education about CARD (via poster), and distraction items (posters and activities) that are easily accessible via a moveable cart, that can be used while waiting.



**Waiting area 2:** The waiting area additionally includes clipboards that allow individuals to undertake writing activities (e.g., answering CARD checklist survey, colouring and drawing). The door to the vaccination room is closed (for privacy).

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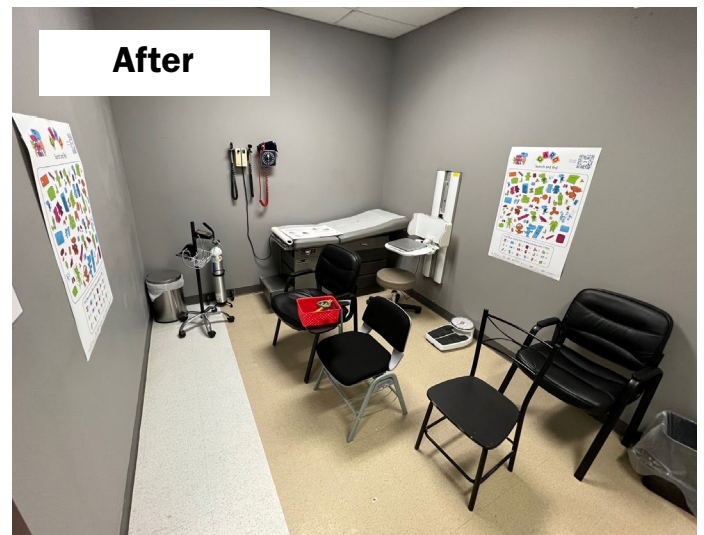
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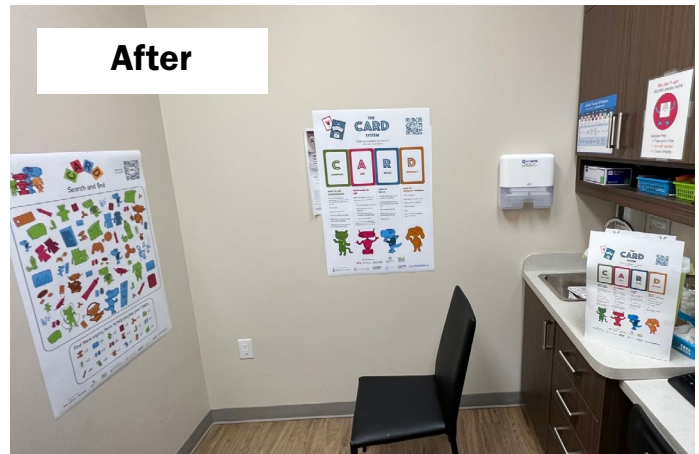
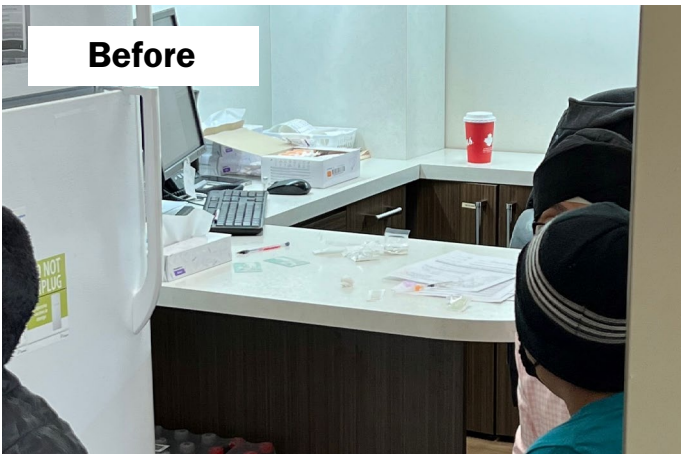
**Waiting area 3:** An inviting waiting area is created in a narrow aisle, made festive with balloons, a colourful poster and a cart with distraction materials that are freely available for clients to use/play with while waiting.

## Vaccine injection area

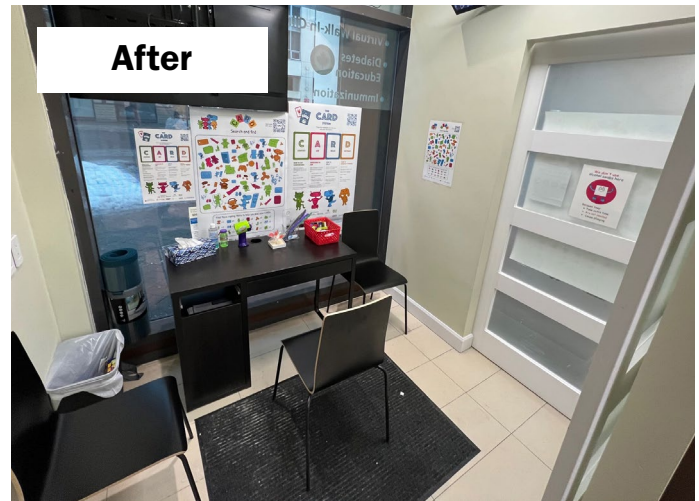
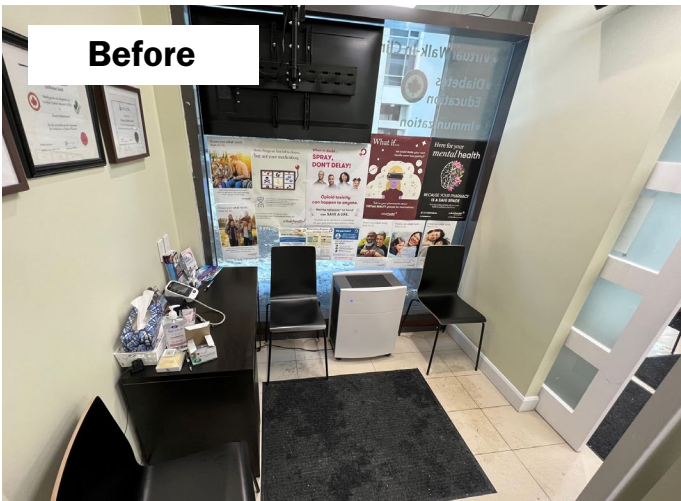


**Injection area 1:** In this example, furniture has been re-arranged to facilitate seating of the client, a support person and the vaccinator. Clients are facing a visually engaging poster and distraction items are available for use beside them (on the desk attached to the client chair). The client does not face equipment.





**Injection area 2:** In this example, the original room used for vaccinations has been changed to a different room with more space and the ability to provide privacy. Posters provide distraction and obscure equipment. The client's chair has been positioned to face a poster. The vaccinator uses a stool (tucked under the desk) to sit beside the client. Distraction items are provided on the examination table (not in view).



**Injection area 3:** Here we see furniture has been re-arranged and seating faces distraction resources (posters and items) with the ability for a support person and vaccinator to sit beside the client. Posters that were previously used to obscure view to outside have been replaced with more engaging and age-appropriate materials. A yoga mat can be placed on the table to allow clients to lie down.

